

Returns / RMAs

Book and track return shipments for 40+ carriers from Cases

Case RTS
 Priority: Medium
 Status: Return label sent
 Case Number: 00001002

RELATED

Shipments (6+)

SHIPMENT NUMBER	DELIVERED	TRACKING NUMBER	STATUS DESCRIPTION
Shipment-000000...	<input type="checkbox"/>	1Z4407W60300003...	
Shipment-000000...	<input checked="" type="checkbox"/>	1Z4407W60300003...	Delivered
Shipment-000000...	<input type="checkbox"/>	1Z4407W60300003...	In transit
Shipment-000000...	<input type="checkbox"/>	1Z4407W60300003...	In transit
Shipment-000000...	<input checked="" type="checkbox"/>	1Z4407W60300003...	Delivered
Shipment-000000...	<input type="checkbox"/>	1Z4407W60300003...	Expectation: Returning ...

Case Owner: Zenkraft D emo
Account Name: Mayo Clinic-Phoenix
Case Number: 00001002
Contact Name: John Bond
Order: 00000101
Case Owner Email: demo@zenkraft.com
Asset Serial:
Ship Date: 9/19/2018
Tracking: 435842664891
MC Quantity: 1.00

Status: Return label sent
Priority: Medium
Case Origin: Web
Shipment Type: RETURN
MC Shipment Type: Return
Is Residential:

Report in Real-Time on Return Status

Shipping Dashboard
 As of Sep 14, 2018 3:53 AM - Viewing as Zenkraft Demo

Late Shipments

Shipment: Ship...	Ca...	Tracking...	Estimat...	Actual...
Shipment-00000...	D...	476715...	9/11/2...	9/14/...
Shipment-00000...	D...	434836...	9/11/2...	9/18/...
Shipment-00000...	Fe...	794615...	9/11/2...	9/13/...
Shipment-00000...	UPS	1255E5...	9/13/2...	9/21/...
Shipment-00000...	UPS	1255A4...	9/13/2...	9/21/...
Shipment-00000...	UPS	1255A4...	9/11/2...	9/12/...
Shipment-00000...	UPS	1255A4...	9/13/2...	9/14/...
Shipment-00000...	DPD	155055...	9/13/2...	9/17/...

Un-used Return Labels (Gauge: 4)

Shipments Delivered Today (Gauge: 4)

Transportation Spend This Week (Gauge: \$1.2k)

- See un-unused return labels in one place.
- See Return shipments that have passed warranty periods
- See all returns in transit in real-time
- Include RMA numbers on return labels for inbound warehouse scanning

REPORT: Un-used Return Labels

Total Records: 4

SHIPMENT TYPE	SHIPMENT: SHIPMENT NUMBER	CARRIER	TRACKING NUMBER	SHIPMENT: CREATED DATE	DELIVERED
Return (4 records)	Shipment-00000058	FedEx	795491254504	8/15/2018	✗
	Shipment-00000066	UPS	1255A41Y9090924276	8/28/2018	✗
	Shipment-00000035	DHLExpress	4348367951	7/26/2018	✗
	Shipment-00000061	FedEx	122816215025810	8/20/2018	✓
GRAND TOTAL (4 RECORDS)					